ApacheCon Europe Sinsheim, Germany 7 November 2012



# Native-language communities around OpenOffice

Andrea Pescetti
pescetti@apache.org



## Languages: A key feature

A strength of OpenOffice. But it can be exploited better.



Support for 100+ languages in the OpenOffice sources We only release a few dozens, those that are 100% up-to-date.



Reaching a very large percentage of the world's population Estimates (2009): available, at least as sources, to 95% of the people.



Covering minority languages too
Thanks mainly to the work of motivated community volunteers.

### A Glue for Communities

Languages as the enabling factor for communities.



Communities form naturally around languages
Discussion is easier. The OpenOffice interface is often localized.



Volunteers can be immensely useful And we have a lot of small tasks, rather than a few big tasks.

EN	OpenOffice Community Forum
ES	OpenOffice Foro de la comunidad
FR	Forum francophone OpenOffice
HU	OpenOffice Közösségi fórum
IT	Forum della comunità OpenOffice
JA	OpenOffice コミュニティーフォーラム
NL	Nederlandstalige Gemeenschap
PL	Forum społeczności OpenOffice
VI	Diễn đàn viOO
ZH	OpenOffice 中文社区论坛

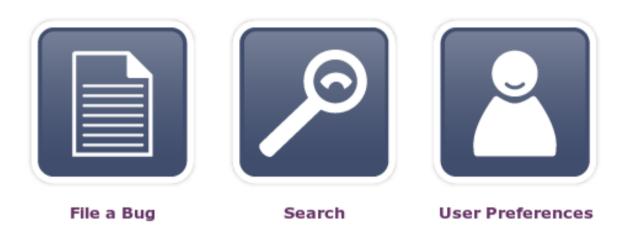
Native-language communities: support Discuss OpenOffice in native language. Help users. Recruit volunteers.

#### Languages



Native-language communities: localization Translate OpenOffice. Often 80% done, even for unreleased languages.

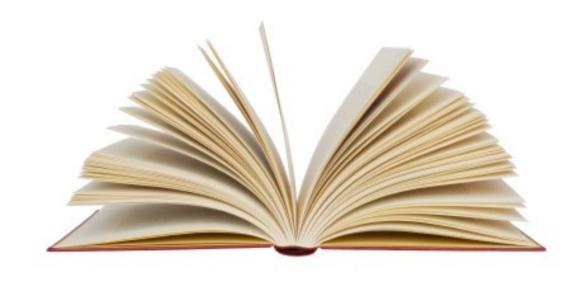
#### Welcome to Apache OOo Bugzilla



Native-language communities: quality assurance Test translation quality and locale-dependent functions (sorting).



Native-language communities: templates
The templates.openoffice.org site is language-dependent.



Native-language communities: writing aids Develop/maintain dictionary, thesaurus, LanguageTool (extension) rules.



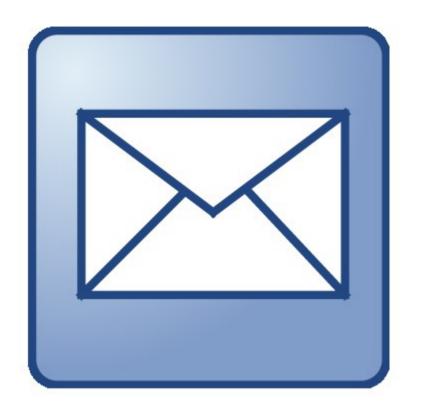
Native-language communities: marketing Local/national events, at least when language and geography overlap.

## **Engaging Communities**

Working together at Apache. Recruiting new volunteers.



Actually, there are no "communities" or "groups" In the Apache Way there is only one community, with flat hierarchy.



But we can create mailing lists in native languages And, in general, the Apache Way accepts (motivated) patches.

- ooo-progetto-it@incubator.apache.org (Italian project mailing list)
- ooo-utenti-it@incubator.apache.org (Italian users mailing list)

Create a "users" and a "project" list.

One for peer support and announcements, the other for coordination.



Aim: at least one committer per language Enables initiative, sustained contribution and better quality control.



Strategy: delegate new contributors to do the actual work Even if it takes more time than doing it yourself, you gain a volunteer.



A new tool: the Orientation initiative A guide to finding your way around and seeing how to help effectively.

#### Product website:

## www.openoffice.org

Project website:

## openoffice.apache.org

Andrea Pescetti

pescetti@apache.org